

TERMS OF USE FOR THE GENERATIVE AI APPLICATION

Please read these Terms of Use ("Terms") carefully before using the generative artificial intelligence application (the "Application") installed on a device (the "Device") used with the mini Pepper robot (the "Robot").

By accessing or using the Application, whether or not information is input to or output from the Application through the Robot, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you do not agree to these Terms, you shall not access or use the Application.

1. Intellectual Property Rights

All intellectual property rights and other proprietary rights, title, and interests in and to the Application and all content generated through the Application, including without limitation text, images, videos, lyrics, audio recordings, singing voices, musical compositions, dances, and any other generated content (collectively, the "Generated Content"), shall remain vested in SoftBank Robotics Corp. ("Company") or the respective third parties that have granted rights or licenses to the Company.

Users may use the Generated Content only to the extent expressly authorized by the Company.

2. User Input, Log Data, and Restricted Information

Users acknowledge and agree that any information entered into the Device, including without limitation voice conversations, photographs, images, videos, and other user-provided content, as well as any Generated Content, may be recorded and stored as log data on the Company's servers.

Accordingly, except when using an application expressly approved by the Company and in accordance with procedures separately designated by the Company, users shall not input, transmit, disclose, or communicate any of the following information through the Device:

(a) Personal Information

Information that identifies or can reasonably be used to identify a specific individual, including without limitation names, nicknames that identify an individual, residential addresses, dates of birth, and similar identifying information.

(b) Confidential Information

Any non-public information or information that is subject to confidentiality obligations or restrictions on disclosure.

The Company and third parties designated by the Company may use log data stored on the Company's servers, including personal information lawfully obtained through Company-approved applications and procedures, for purposes including without limitation performance analysis, response optimization, and

service improvement. The Company will not provide such personal information to any third party.

3. User Responsibility

The Application and all Generated Content are used at the user's sole responsibility.

To the fullest extent permitted by applicable law, the Company shall not be liable for any damages, losses, claims, liabilities, costs, expenses, or disputes arising out of or relating to the use of the Application or any Generated Content, including disputes between a user and any third party.

4. Disclaimer of Warranties

The Application includes services utilizing artificial intelligence technologies, including generative AI.

THE APPLICATION, AI-BASED SERVICES, AND ALL GENERATED CONTENT ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE COMPANY DISCLAIMS ALL WARRANTIES, REPRESENTATIONS, AND CONDITIONS OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING WITHOUT LIMITATION WARRANTIES OF ACCURACY, RELIABILITY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, OR SUITABILITY FOR ANY PARTICULAR USE.

The Company does not warrant that:

any information, service, or Generated Content will be accurate, reliable, complete, or appropriate for any particular purpose;

the Application will operate uninterrupted or error-free; or

the use of any Generated Content will not infringe upon the intellectual property rights or other rights of any third party.

5. Eligibility

You shall be at least eighteen (18) years old to access or use the Application.

By accessing or using the Application, you represent and warrant that you are eighteen (18) years of age or older. Individuals under the age of eighteen (18) are strictly prohibited from accessing or using the Application under any circumstances, including with the consent, permission, or supervision of a parent, guardian, or other legal representative.

6. Prohibited Conduct

In connection with the use of the Application or any Generated Content, users shall not:

Infringe upon, misappropriate, or otherwise violate any rights of the Company or any third party.

Defame, disparage, unlawfully discriminate against, harass, or otherwise damage the reputation, goodwill, credibility, or standing of the Company or any third party.

Damage, infringe upon, or threaten the property or assets of the Company or any third party.

Cause economic loss or financial harm to the Company or any third party.

Engage in threatening, coercive, or intimidating conduct toward the Company or any third party.

Engage in conduct that is unlawful, contrary to public order or accepted standards of morality, or associated with antisocial or criminal activities.

Damage or impair the image, goodwill, reputation, products, or characters of the Company.

Impose an excessive burden on the infrastructure, networks, systems, or facilities supporting the Application.

Attempt to gain unauthorized access to, attack, interfere with, disrupt, or compromise the servers, systems, or security of the Application.

Engage in any other conduct that the Company reasonably determines to be inappropriate.

7. Amendments

The Company reserves the rights, in its sole discretion, to modify, amend, or update these Terms at any time by posting revised Terms on its website. Unless otherwise specified by the Company, such amendments shall become effective immediately upon posting. Continued use of the Application following the posting of revised Terms constitutes acceptance of the revised Terms.

SoftBank Robotics Corp.

Effective Date: August 28, 2026